



Safety Improvement Campaign: Pilot SRS Unit

BACKGROUND

The 2003 Pilot received a top crash-test rating of five stars in front-impact and side-impact crash testing conducted by the U.S. National Highway Traffic Safety Administration (NHTSA). However, in a test condition different than the NHTSA test, deployment of the front airbags occurred later than normal. Honda is conducting a safety improvement campaign to enhance the deployment of the front airbags by replacing the SRS unit.

CORRECTIVE ACTION

Replace the SRS unit.

Also, check for any other open campaigns (timing belt tensioner product update, water pump safety recall), and complete them at the same time. To check for open campaigns on a vehicle, use your campaign responsibility reports.

WARRANTY CLAIM INFORMATION

Operation Number: 751111

Flat Rate Time: 0.6 hour

Failed Part: P/N 77960-S9V-Y72

Defect Code: 5CP

Symptom Code: P11

CUSTOMER NOTIFICATION

All owners of affected vehicles should be sent a notification of this safety improvement campaign. An example of the notification is enclosed with this service bulletin.

PARTS INFORMATION

SRS Unit: P/N 77960-S9V-Y73

REPAIR PROCEDURE

1. Replace the SRS unit. Refer to the restraints section of the 2003 Pilot Shop Manual.
2. Center-punch a completion mark above the sixth character of the engine compartment VIN.

Center-punch here.

2HKYF1XXXXXXXXXX

Example of Customer Notification Letter

November 2003

Safety Improvement Campaign: Pilot SRS Control Unit

Dear Pilot Owner:

This notice is sent to inform you of a safety improvement for your vehicle.

What is the reason for this notice?

Your 2003 Pilot received a top crash-test rating of five stars in front-impact and side-impact crash testing conducted by the U.S. National Highway Traffic Safety Administration (NHTSA). However, in a test condition different than the NHTSA test, deployment of the front airbags occurred later than normal. Honda is conducting a safety improvement campaign to enhance the deployment of the front airbags by replacing the SRS control unit.

What should you do?

Call your authorized Honda distributor, and make an appointment to have your vehicle repaired. The distributor will replace the SRS control unit in your vehicle. *This work will be done free of charge.* Please plan to leave your vehicle at the distributor for half a day to allow them flexibility in scheduling.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2003 Pilot involved in this campaign. If this is not the case, or the name/address information is incorrect, please inform your distributor. This will help us update our records.

If you have questions.

If you have questions about this notice or need assistance, please contact (*insert your distributor name, address, and telephone number*).

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**