

Model

Applicable To

File Under

Bulletin No.

ALL

ALL

**PDI**

99-062

Issue Date  
**AUGUST 1999**

## Paint Damage From Environmental Fallout

### SYMPTOM

The exterior paint surface does not feel smooth after the vehicle is washed.

### PROBABLE CAUSE

Environmental fallout (airborne metallic particles, tree sap, paint overspray, road tar, insect residue, etc.) has adhered to the exterior paint surface.

NOTE: This kind of paint damage should *not* be confused with acid rain damage. Unlike environmental fallout damage, acid rain damage appears on the paint surface as pits or water spots — possibly black or brown in the center— which may feel smooth to the touch.

### PREVENTION

The shipping wax/wrap guard applied to the vehicle at the factory provides the best protection for the paint finish from environmental fallout and acid rain damage. American Honda strongly recommends that you leave the shipping wax/wrap guard on the vehicle for as long as possible. Your dealership/distributorship is responsible for maintaining the vehicle's paint finish after the shipping wax/wrap guard is removed.

### CORRECTIVE ACTION

Select a product line from one of the manufacturers listed in REQUIRED MATERIALS to clean the paint surface and to wax it after cleaning. Make sure you follow the manufacturer's instructions for each of the products you use.

### REQUIRED MATERIALS

Each of the clays listed should do at least three vehicles.

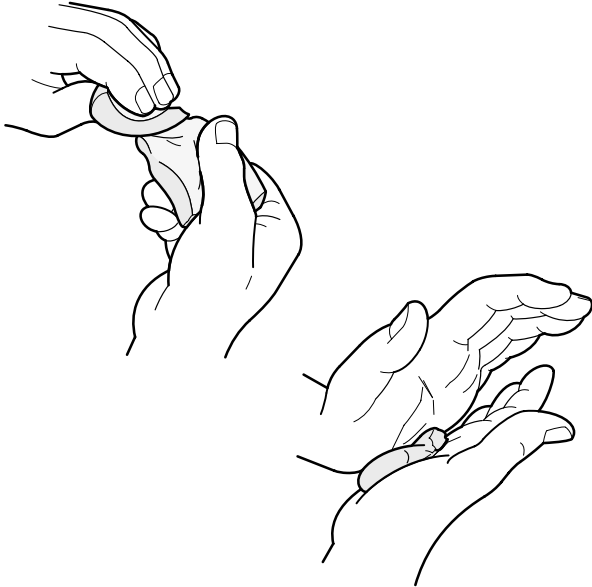
MANUFACTURER	PRODUCT
Clay Magic Auto Wax Company 1275 Round Table Drive Dallas, TX 75247 USA Phone: 800-826-0828 or 214-631-4000 ex 1174	#CM2200 Blue Clay #49 Body Shine (Silicone lubricant) #50 Lubri-Shine (Non-silicone lubricant) #040 Finish Wax
Mark V Products 2831 Via Martens Anaheim, CA 92806 USA Phone: 800-877-6282 or 714-630-7010 FAX: 714-630-5107	#115-18 Dark Blue Clay #157-01 Showroom Finish (lubricant) #136-01 Glaze-It Cream Wax
Meguiars 17991 Mitchell South Irvine, CA 92614 USA Phone: 800-854-8073 or 949-752-8000	#C-2000 Clay #M-3416 Final Inspection (lubricant) #M-1216 Cleaner/Wax or #M-2616 Yellow Wax

### WARRANTY CLAIM INFORMATION

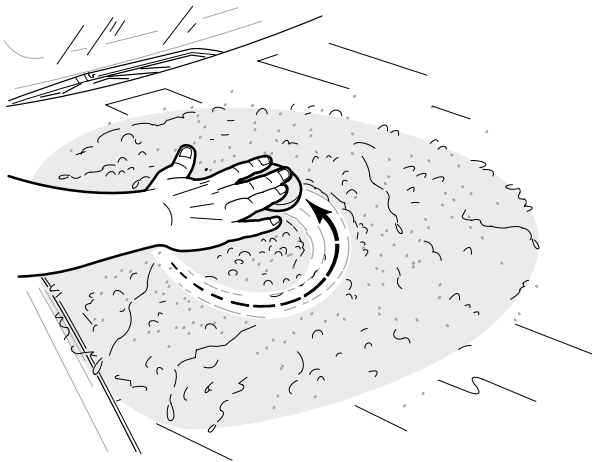
This repair is *not* covered under warranty. The distributor is responsible for the proper storage of the vehicle.

## REPAIR PROCEDURE

1. Wash and dry the vehicle out of direct sunlight.
2. Tear off a piece of clay. Shape the piece with your hands into a flat disk about 8 centimeters in diameter.



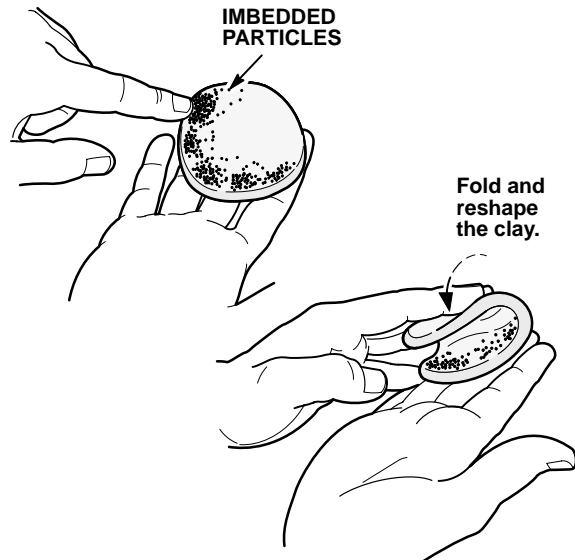
3. Spray a 60- to 90-square-centimeter area of the affected panel with the manufacturer's lubricant.



4. Clean a 30-square-centimeter section of the sprayed area by rubbing it with the clay.

5. Check your work by running your fingers over the cleaned and lubricated surface to feel for any remaining contamination.
  - If you feel any particles on the cleaned surface, fold the clay in half, knead it back into a disk shape, clean the section again, and recheck your work.
  - If the cleaned surface feels smooth, fold the clay in half, knead it back into a disk shape, and go to step 6.

NOTE: You must carefully fold and knead the clay to keep a clean side next to the paint surface. Never use clay that has fallen on the ground. Any small pieces of dirt or sand that imbed in the clay will scratch the paint surface. If the clay falls on the ground, discard it, and get a fresh piece.



6. Clean the remaining sections of the sprayed area (repeat steps 4 and 5).
7. Wipe the lubricant from all the cleaned sections with a clean, terry cloth towel.
8. Clean the rest of the affected panel and any additional panels that need cleaning (repeat steps 3 thru 7).
9. Apply the manufacturer's recommended wax or glaze to all the cleaned panels.