

10001628



Applies To: **2003 Element 2WD** - From VIN 5J6YH1...3L000001 thru 5J6YH1...3L009372  
**2003 Element 4WD** - From VIN 5J6YH2...3L000001 thru 5J6YH2...3L022688

May 6, 2003

**2003 Element: Windshield Is Cracked at the Lower Corners**

**SYMPTOM**

Cracks in the windshield at the lower corner(s).

**PROBABLE CAUSE**

The windshield flange surface is uneven.

**CORRECTIVE ACTION**

Remove the high spots on the windshield flange, and replace the windshield.

**PARTS INFORMATION**

Windshield:

P/N 73111-SCV-A00, H/C 7285471

Windshield Moldings:

P/N 73150-SCV-A01, H/C 7285505

Rubber Dam Set:

P/N 04731-SCV-A00, H/C 7310774

**WARRANTY CLAIM INFORMATION**

In warranty: The normal warranty applies.

Operation Number: 831120

Flat Rate Time: 1.7 hours

Failed Part: P/N 73111-SCV-A00  
H/C 7285471

Defect Code: 017

Contention Code: A99

Template ID: 03-028A

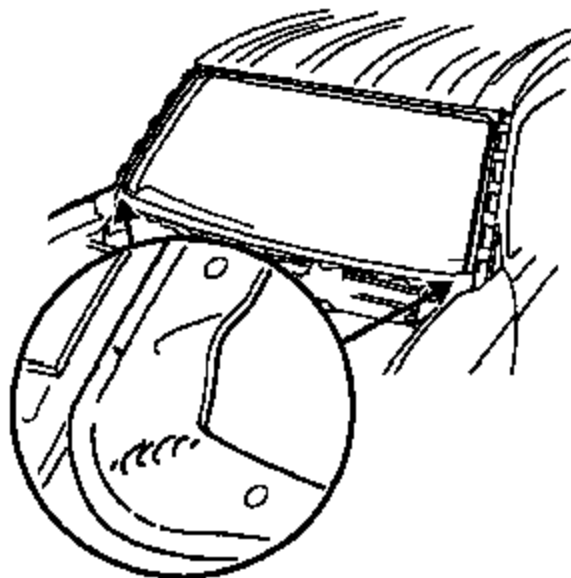
Skill Level: Repair Technician

**Out of warranty:** Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

**REPAIR PROCEDURE**

1. Remove the windshield (see page 20-37 in the 2003 Element Service Manual).
2. Inspect the mounting flange for any high spots, especially at the base of the A-pillar where the dashboard attaches.

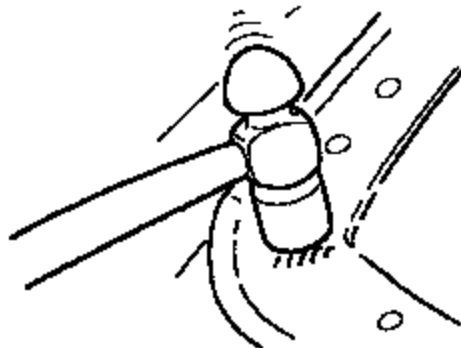
**NOTE:** You may need to remove some of the sealer to inspect the area.



**NOTICE**

To prevent damage to the A-pillar or the surrounding area, avoid using excessive force.

3. Using a hammer, carefully flatten the high spots so they are even with the rest of the area. If necessary, apply touch-up paint.



4. Install the new windshield (see page 20-37 in the service manual).



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