

Model  
**96-98  
CIVIC COUPE**

Applicable To  
**ALL**

File Under  
**BODY**

Bulletin No.  
**97-021**  
Issue Date  
**JUNE 1998**

## Front Windows Bind or Have Come Out of the Run Channel

(Supersedes 97-021, Power Windows Bind or Have Come Out of the Run Channel, dated April 1997)

### SYMPTOM

One or both of the front windows are binding or have come out of the window run channel.

### PROBABLE CAUSE

Faulty run channels.

### CORRECTIVE ACTION

Inspect the window regulator (replace it if necessary), and replace the window run channels.

### PARTS INFORMATION

Left Power Window Regulator: P/N 04725-S00-A01

Left Manual Window Regulator: P/N 72250-S00-003

Left Front Channel: P/N 72270-S03-003

Left Center Lower Channel: P/N 72271-S03-003

Left Glass Run Channel: P/N 72275-S03-G01

Right Power Window Regulator: P/N 04720-S00-A01

Right Manual Window Regulator: P/N 72210-S00-003

Right Front Channel: P/N 72230-S03-003

Right Center Lower Channel: P/N 72231-S03-003

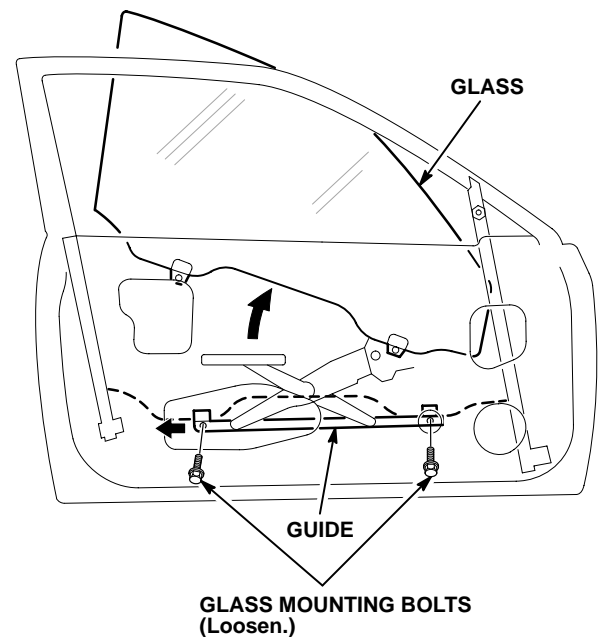
Right Glass Run Channel: P/N 72235-S03-G01

### WARRANTY CLAIM INFORMATION

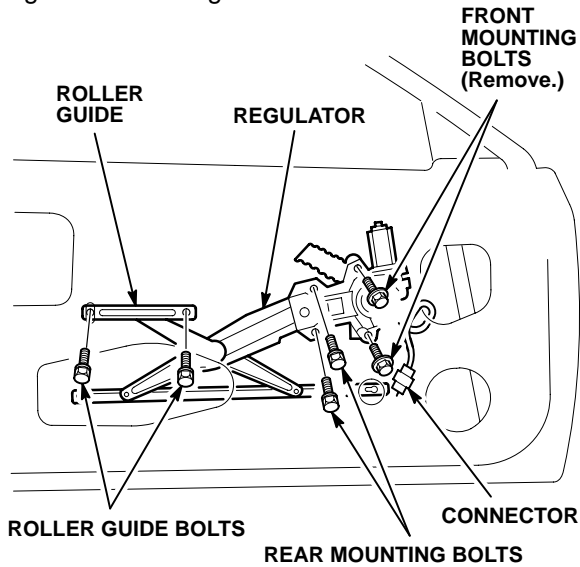
The normal warranty applies.

### REPAIR PROCEDURE

1. Remove the door panel. Refer to the Body section of the 1996 Civic Shop Manual.
2. Remove the armrest bracket, then pull down the plastic cover to gain access to the window regulator.
3. Carefully move the glass until you can see the glass mounting bolts, then loosen them. Slide the guide rearward, remove the glass from the guide, and carefully pull the glass out through the window slot.

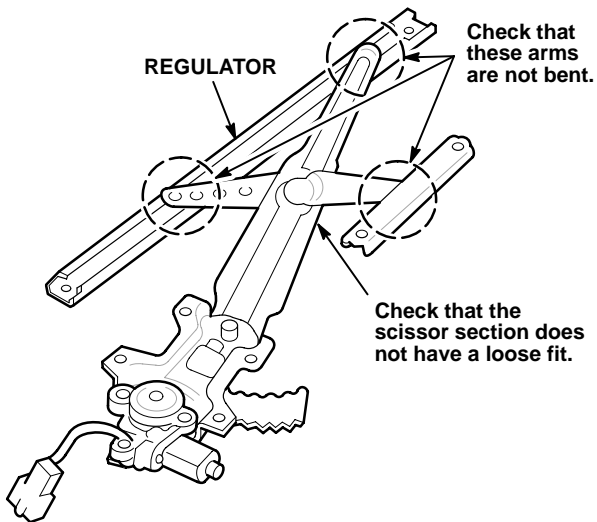


- Remove the two roller guide bolts and the two rear regulator mounting bolts; then remove the front regulator mounting bolts.

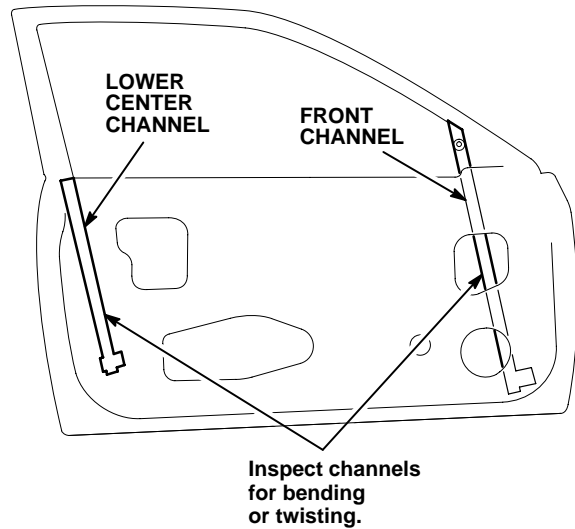


- Disconnect the power window motor connector, and detach the harness clip (if applicable); then lift and remove the regulator through the hole in the door.
- Inspect the window regulator for these symptoms:
  - Check if the scissor section has a loose fit.
  - Check for bent main or sub-arms.

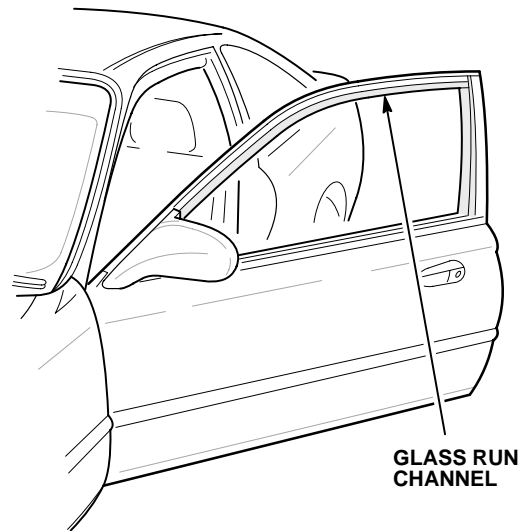
If the regulator has any of these symptoms, replace it. If it does not have any of these symptoms, reuse the original regulator.



- Inspect the front channel and the center lower channel for bending or twisting. If the channels are bent or twisted, replace them with the ones listed under PARTS INFORMATION.

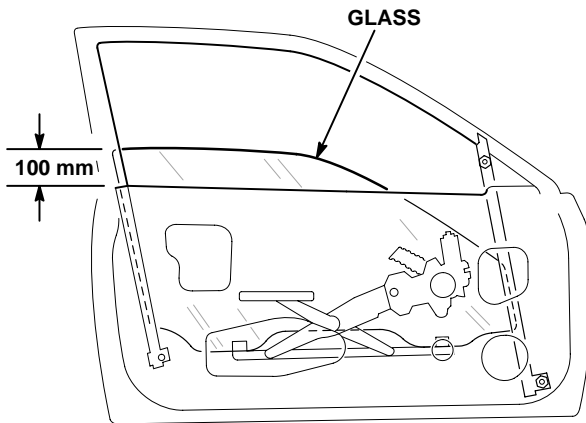


- Replace the glass run channel.

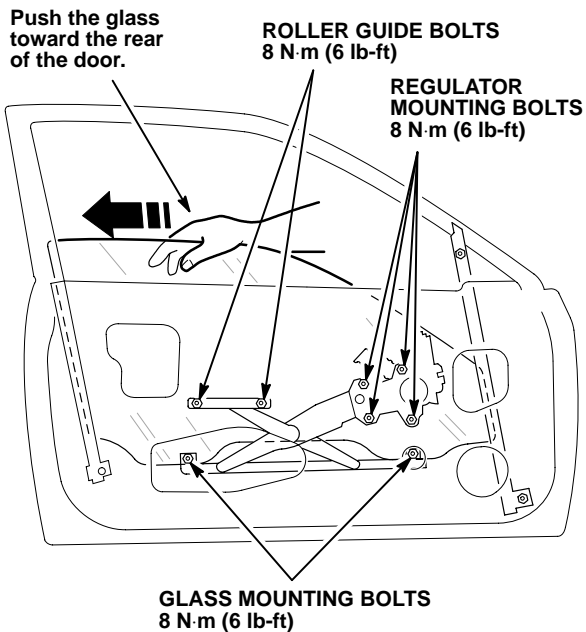


- Reinstall the regulator in the door, then reinstall the two rear mounting bolts and the two roller guide bolts.

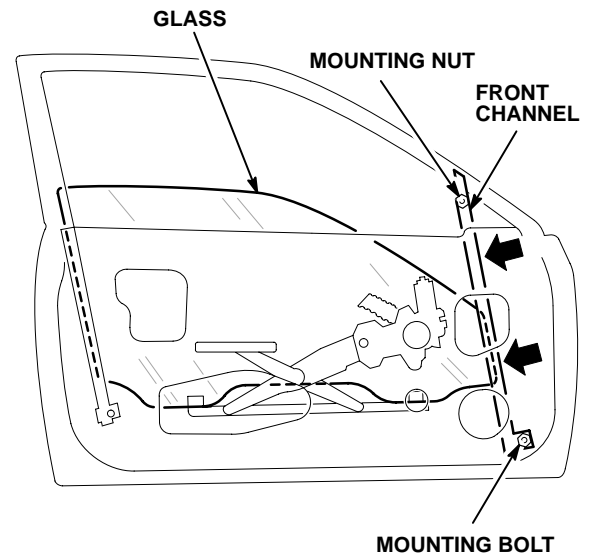
10. Reinstall the glass in the door, but do not tighten the mounting bolts. Reconnect the power window motor connector, and temporarily reconnect the window switch (if applicable). Raise the window 100 mm (4.0 in.) from the fully lowered position.



11. Push the glass toward the rear of the door, and have an assistant tighten the two glass mounting bolts, the four regulator mounting bolts, and the two roller guide bolts.



12. Loosen the front channel mounting bolt and nut. Push the front channel toward the glass, and tighten the mounting bolt and nut.



13. Check the window for smooth operation, and check for gaps between the glass and the run channel with the window all the way up.

- If the window does not operate smoothly, or if there are gaps between the run channel and the window, loosen all the mounting bolts and repeat steps 10 through 12.
- If the window operates smoothly and there are no gaps between the run channel and the window, reinstall the plastic cover, the armrest bracket, and the door panel; the repair is complete.